



Diamond Dental Software

Since 1985

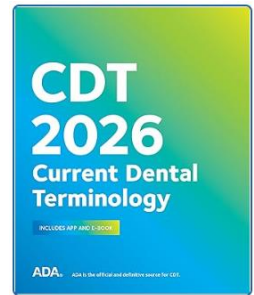


What's New in Version 7.5

New CDT 2026 Dental Procedure Codes

Did you know there have been **more than 260 changes** to the CDT Code since 2020? It is important to be familiar with CDT Code changes so you and your staff can more accurately document and report the services delivered to a patient. Don't let outdated codes cost you time and money.

CDT 2026 includes 60 code changes: 31 additions, 14 revisions, 6 deletions, and 9 editorial changes, impacting areas such as saliva testing, prosthetics duplication, implant maintenance, photobiomodulation therapy, and a comprehensive overhaul of anesthesia codes. Key changes involve new codes for cracked tooth testing and peri-implantitis procedures, while outdated COVID-19 vaccine codes have been deleted. Denture and occlusal guard maintenance, as well as resin-based composite restorations, also saw updates to improve clarity and billing accuracy.



Key CDT 2026 Code Changes

- **Cracked Tooth Testing:** New (and long overdue) codes are available to report cracked tooth syndrome testing.
- **Saliva Testing:** New codes for point-of-care (POC) and laboratory-based saliva tests are available.
- **Prosthetics & Guards:** New codes have been introduced for duplicating complete dentures and for the cleaning and inspection of occlusal guards.
- **Implant Maintenance:** New codes for procedures related to implant maintenance and the management of peri-implantitis have been added.
- **Anesthesia:** A comprehensive restructuring of anesthesia codes aims to improve clarity and consistency in documentation.
- **Photobiomodulation Therapy:** Codes for photobiomodulation therapy have been added to the set.
- **Resin Composites:** The descriptor for D2391 (one-surface, posterior resin-based composite) has been revised, allowing its use regardless of the lesion depth, and the outdated code D1352 has been deleted.
- **Comprehensive Periodontal Evaluation:** New codes are available for comprehensive periodontal evaluation procedures.

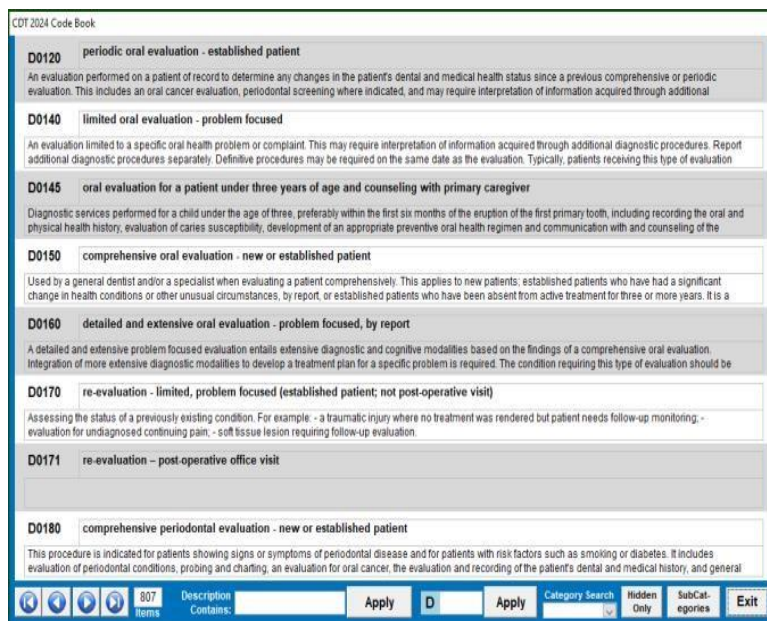
Diamond Dental's New CDT 2026 Update Wizard has been greatly simplified and now requires only a few button-clicks to bring your procedure file up to date and customized for your particular needs. The wizard will add all the new codes you choose to add to your procedure file and hide (not delete) all the codes that have been decommissioned by the ADA.

The CDT Update Is Retroactive. It's no problem if you have missed some code updates in the past. Running the update will bring your procedure file current with the latest Current Dental Terminology.

On-Screen Searchable CDT 2026 Code Book

The complete 2026 CDT Code Book is now included in Diamond Dental. Our On-Screen Code Book includes all the procedures found in the ADA 2026 CDT Dental Procedure Code Book with the full “Procedure Descriptions” along with the written “Descriptor” narratives that further define the nature and intended use of the procedure codes.

The most significant advantage of the On-Screen Code Book over the spiral bound hard copy is its ability to search its contents. Another advantage is that the OnScreen Code Book is included with Diamond Dental, but you would have to purchase the spiral bound version from the ADA.



The screenshot displays the CDT 2024 Code Book interface. It features a list of dental procedures with their codes and descriptions. The list includes:

- D0120** periodic oral evaluation - established patient
- D0140** limited oral evaluation - problem focused
- D0145** oral evaluation for a patient under three years of age and counseling with primary caregiver
- D0150** comprehensive oral evaluation - new or established patient
- D0160** detailed and extensive oral evaluation - problem focused, by report
- D0170** re-evaluation - limited, problem focused (established patient; not post-operative visit)
- D0171** re-evaluation - post-operative office visit
- D0180** comprehensive periodontal evaluation - new or established patient

At the bottom of the list, there are search filters: "807 Items", "Description Contains:", "Apply", "D", "Apply", "Category Search", "Hidden Only", "SubCategories", and "Exit".

There are now five searches available:

Text Search: Enter any word or phrase and the screen will display all procedures which contain that text.

Specific Code Search: Enter a particular code and you will be taken to that part of the book that contains that Procedure.

Hidden Procedure Search: Each year the ADA demotes some procedure codes and replaces them with other codes. However, these “non-compliant” codes still exist in the history of your patients’ ledgers. Clicking the *Hidden Only* button will display these older codes that are no longer in the latest CDT Code Book.

Category Search: Open the drop-down list of Categories and click the category you want and jump directly to that category in the book.

Subcategory Search: You may limit the displayed procedures to certain Subcategories of your choosing.

There Is a New Dental Claim Form for 2024-2026

The American Dental Association has introduced a new dental claim form for 2024 which has five significant field additions. These are:

- Insurance Payor ID
- Other Insurance Payor ID
- Last Scaling and Root Planing (SRP) Date
- Locum Tenens Dentist
- Patient Gender now M, F, and (U)known



The screenshot shows the new dental claim form for 2024-2026. It is a complex form with multiple sections and fields. The sections include:

- Header section with patient and provider information.
- Insurance section with fields for Insurance Payor ID and Other Insurance Payor ID.
- Procedure section with fields for Last Scaling and Root Planing (SRP) Date and Locum Tenens Dentist.
- Footer section with fields for Patient Gender and other administrative information.

With dedicated fields for identifying *Payer IDs*, the recording of the date of the *Last Scaling and Root Planing (SRP)*, and the reporting of *Locum Tenens Dentists*, the aim is to expedite claim adjudication, minimize errors, and maximize reimbursement for dental practices.

So, if you are not up on your Latin, a *Locum Tenens* dentist is a dentist who works in the place of the regular dentist when that dentist is absent, or when a practice is short staffed. Diamond Dental will automatically fill in all these new fields, you will not have to mark them at the time of claim form printing. The ADA recommends that all paper claims be generated using the 2024 format.

Special eClaims Offer for Diamond Customers

Diamond Dental has partnered with *Trojan Professional Services* for electronic claims using their *DrDirect* product (pronounced “Doctor Direct”). Trojan is now our preferred clearing house.

Sign Up and Get FREE Electronic Claims for 3 Months!

Trojan is offering a special offer for Diamond Dental customers who sign up for DrDirect: Here's the deal:

- The first 3 months are free for unlimited eClaims processing.
- The next 12 months are half-price at just \$0.24 per claim.
- After the 15 months described above, the price will be just \$0.48 per claim thereafter.

You are under no obligation. You can cancel the service at any time. DrDirect is seamlessly integrated with FastAttach from Vyne Dental for electronic attachments. When you sign up for DrDirect you will also receive a coupon for a special deal for FastAttach. DrDirect is simple to use, and Trojan will install it for you and explain any question you may have. Trojan also has excellent technical support, and they are very accessible. To sign up for your free trial call Trojan's sales department at:

800-451-9723, ext. 3

(let them know you're using Diamond Dental)

Perio and Clinical Chart Not Opening ... Fixed!

Over the past several months a growing number of our customers have experienced one or more of their computers unable to open the perio and clinical charting modules. What happened is that when they attempted to open the chart, nothing would happen. It simply fails to open. This was more frequent for customers who were using Windows 10 and 11, or those who experienced a recent Windows update. We were aware of how important this feature is to our customers, and we have been working hard to solve the problem. **Solution Found!** Great news, Diamond Version 7.5 has this issue remedied. We verified this by sending updates to the known affected offices and it worked 100% of the time.

Diamond Dental Now Compatible with Windows Server 2019 and Server 2022

If you are working with a computer tech, they may have suggested that Windows Server would be the best choice for the Windows version on your Main or “Server” computer. It does have many advantages over the standard Windows 10 or 11, however, none of those advantages affect the performance of Diamond Dental. Therefore, we have never suggested it to our customers. It's expensive, complicated and you really do need a tech to help you with it. It is also true that the customer may have other programs that do run better using Windows Server, and techs seem to love it for networking. So, we have always told techs when they call that if they wanted to implement Windows Server it was OK with us. Windows Server was introduced with Windows Server 2000 and Microsoft came out with an upgrade every few years. There has been Windows Server 2003, 2008, 2012, etc. Windows Server has always worked with Diamond Dental until Windows Server 2019. Something changed in 2019 and Diamond Dental no longer opened with either Windows Server 2019 or the latest version Windows Server 2022.



Single Patient Ledger Printout

[illegible]

You can now insert a QR scan code into your paper billing statements to allow your patients to pay using their phones. Most credit card companies are very happy to build an online payment portal for you and supply you with a QR scan code image file that will take the patient directly to your payment portal where they can make their payment using their phone.

A sample billing statement is seen here with a close-up of what a QR code looks like. With the phone camera in Photo mode, focus on the QR code surrounded in red. A notification will appear on your screen. Tap on the notification and you will be taken to wherever the QR code was programmed to take you. In this case it is just a sample screen informing you your scan was successful. *The blow-up in red does not appear on the actual statement.*

Walter Stevens DDS
Green Valley Dental Center
1024 Harless Inn #425
Green Valley, OR 97534
Telephone: (503) 555-1259

Victor Frankenstein
10233 Cedar Ave
Portland OR 97219

STATEMENT

Date	10-09-23
Account Number	12052
Total Balance	\$1,600.00
Amount Due Now	\$752.00

Amount Enclosed \$

☐ Pay Me By Credit Card, Fill Out Below

☐ Via ☐ MoneyCard ☐ Discover

Card

☐ Digit Verification Number (can be on card)

Expires

Signature

RETURN THIS PORTION WITH PAYMENT

PATIENT NAME	THRU	DATE	DESCRIPTION OF SERVICE	CODE	DATE	CHARGE	PAYMENT
Charles S			Balance Forward			\$ 0.00	
Charles S			Orthodontic Evaluation	02140	4/10/2023	58.00	
Charles S			Orthodontic Exam	02013	4/10/2023	100.00	
Charles S			Prep/Braces Adult	01115	4/10/2023	60.00	
Charles S	10	000	Braces - 1 Surface Adjuster	02080	4/10/2023	216.00	
Charles S	10	000	Braces - One Surface Adjuster	02030	4/10/2023	120.00	
Charles S	10		Cover - Full Arch Inlay Metal	02170	4/10/2023	1024.00	

This description area is used to inform the patient that they can scan the QR Code and pay online. You can also mention what credit cards you accept.

THANK YOU FOR YOUR PAYMENT!

Scan QR code to pay with credit card or please visit our website via URL Address

Go to our website: www.dts-dentist.com

\$ 0 to 30 Days	Over 30 Days	Over 60 Days	Over 90 Days	Total Balance	Amount Due Now
752.00	0.00	0.00	0.00	\$1,600.00	\$752.00

Walter Stevens DDS Green Valley Dental Center
1024 Harless Inn #425 Green Valley, OR 97534 Tel: (503) 555-1259

Tracking insurance claims is an important part of the business side of a dental office. In version 7.5 our *Insurance Tracking* report has been greatly improved and expanded. The red arrow is pointing to the new *Carrier Contact Screen* button, and this will be discussed in the next section, but we have added a few useful filters and modified the paper report as well.

We understand that this report is often used as a call sheet for claims

Insurance Tracking Report

Modify Sorting

Alphabetic Range

Selected Doctors

Specific Patient Type

Single Patient

Claims Not Received (X) Days

Limit How Far Back to Consider

Sent For Payment Only

Sent For Authorization Only

Employer

Limit by Employer Name KeyWord

Benefit Plan

Insurance Carrier

Limit by Carrier Name KeyWord

Data Sent Date Range

Data Received Date Range

Extra Detail

of months back 6 ...OR past specific date 12/25/2017

Current Content System

PDF

Printer

Computer

Folder

inquiry to insurance carriers. The first thing they ask is for the patient's date of birth and insurance ID. This is now provided on the report, so you don't have to hunt it down inside the program. We also provide the subscriber's name which is also useful. There is a new filter to *Limit How Far Back* to consider by number of months or a specific date and a *Single Patient* filter as well.

Paperless Billing and Collections with New Email Billing Statements

It's hard to beat the ease and convenience of sending your patient billing statements out electronically using Email Billing Statements. However, previously it was up to the patient to print the email and mail it to your office with their payment. People just do not want to do that anymore. That is why Email Billing Statements can now have a button link inserted right into the email. A sample is seen here.

You customize the top message and button link to suit your needs.

The paragraph of text seen above the statement in the email will be customized by you. The text of the button link and where the link takes the patient will also be customized by you. So now, whether you print statements to paper or use our new Email Billing Statements, your patients can easily and conveniently pay using their phone, and they will appreciate these new options.

Your dental billing statement

Thank you for choosing Green Valley Dental for your dental health needs. This email contains your Statement of Services. You can pay online by tapping the link below. You will then be taken to our secure Payment Portal. Or you can call us and we can take your payment over the phone. Or if you prefer you can print this email and mail it to us with your check or credit card information. Thank you once again.

Tap to Pay Online

Statement

Walter Stevens DDS
Green Valley Dental Center
1234 Nameless Ln #435
Green Valley, OR 97234
Telephone: (503) 555-1259
Fax: (503) 555-4329

Date: Apr-10-23
Account #: 11535
Total Balance: \$1126.00
AMOUNT DUE NOW: \$350.00

Amount Enclosed \$

If Paying By Credit Card, Fill Out Below

Visa MasterCard Discover
Card#
Card Security Code
Expires Name on Card

(Please print this statement and return a copy with your payment...Thank You)

PATIENT NAME	TOOTH	SURF	DESCRIPTION OF SERVICE	DATE	CHARGE	PAYMENT
Hillary R	-	-	Periodic Oral Evaluation	04/10/2023	39.00	-
Hillary R	-	-	Xray - Complete Series	04/10/2023	309.00	-
Hillary R	8	-	Crown - Porcelain w/High-Metal	04/10/2023	978.00	-

THANK YOU FOR YOUR PAYMENT!

Have a Happy Thanksgiving

0 to 30 Days	Over 30 Days	Over 60 Days	Over 90 Days	Total Balance	AMOUNT DUE NOW
\$350.00	\$0.00	\$0.00	\$0.00	\$1126.00	\$350.00

Walter Stevens DDS, Green Valley Dental Center
1234 Nameless Ln #435, Green Valley, OR 97234, Tel: (503) 555-1259

Better Linkage Between Procedures and CDT

The procedures in your Procedure file will now be linked to the 12 distinct CDT Categories such as *Diagnostic*, *Preventive*, *Restorative*, *Endodontics*, etc. You can also create your own custom categories if desired. Each CDT Category is further classified by several Subcategories. For example, the Restorative category includes 85 procedure codes from D2140 to D2999. These 85 procedures are further classified into 6 Subcategories which are *Amalgam Restorations*, *Resin Restorations*, *Gold Foil*, *Inlays/Onlays*, *Single Crowns*, and *Other Restorative Services*. With each procedure code linked to these Categories and Subcategories, Diamond Dental can generate reports and screens that give you a better picture of how your practice is doing. It can also show you where your strengths are and where your weaknesses are. See the next section which describes how the new Transaction / Frequency Report takes advantage of these classifications.

The New Transaction / Frequency Reports

The Transaction / Frequency report now has three useful formats, these are:

Transaction / Frequency Standard Report

A partial page of the Standard report is seen here on the right. The report, as always, displays the number of times each procedure code was performed, and the amount of income produced from those procedures.

Transaction / Frequency Category Report

One of the new reports is the *Transaction / Frequency Category* report. The *Standard* report is one long stream of procedure codes with the values based upon the individual code itself. The

Category report also includes these same individual totals but groups the procedures based upon the Procedure Code Category to which they belong. In the **Standard** report it is easy to get lost in the details because there are so many procedures. You can see an Amalgam 1 surface, Amalgam 2 surface, etc. That is useful, but you might want to see a total for the Restorative category group as a whole, and that is what you can see in the **Category** report.

Transaction / Frequency Subcategory Report

While the **Category** report groups procedures into one of the 12 CDT Categories (plus any custom categories you may have created), the **Subcategory** report is more specific because it groups procedures into one of the 73 CDT Subcategories. Comparing the **Category** and **SubCategory** reports, the **Category** report groups 15 procedures into the Diagnostic category and gives a total for the Diagnostic group as a whole. The **Subcategory** report groups these same 15 procedures into 3 Subcategories, which are Clinical Oral Evaluations, Diagnostic Imaging, and Tests and Examinations. These are all Subcategories of the parent Category of Diagnostic, and the parent Category is seen on the far right. Each Subcategory has its own group totals giving you much more detail than is seen in either the **Standard** report or the **Category** report.

Interactive Carrier Contact Screen

As referred to above, the Tracking Report screen has a new output button (red arrow), the **Carrier Contact Screen** (see sample on right). The output on this screen has exactly the same information that appears on the paper report and is subject to the same filter selections. However, this screen is interactive and has several advantages over the paper report. Each claim has a **Notes** button on the far right. Click it and a pop-up window will appear allowing you to write unlimited notes about your encounter with the carrier. Each claim also has a button on the far left. Click it to open the Interactive Carrier Contact screen (see lower right).

Interactive Carrier Contact Screen for Particular Patient

This screen gives you all the information you will need when making a claim inquiry. This includes details for the patient, primary and secondary subscribers, insurance carriers (with AutoDialer), billing dentist, payments received from carrier, and details about the claim itself which include all the line items that appeared on the claim. You can also delete the claim from tracking or mark it as Received.

Romexis Xray Imaging Now Compatible

A bridge to Romexis Xray Imaging is now included in version 7.5.

Interactive Carrier Contact Screen

Patient Name	Acc#	Ins Type	Pymt/Auth	Amount	Date Sent	Date Rec	DDS	Claim#
Axon, Drew Employer: Teamsters Western Reg & IU Hqs - Phone Not Entered Patient DOB: 10/19/1991 Insurance ID#: 9646872	1244	Single	Payment	120.00	6/25/2018	6/25/2018	KC	2416
Agora, Milo Employer: Pacific Enterprises - Phone Not Entered Patient DOB: 11/20/1974 Insurance ID#: 9600023	1020	Single	Payment	73.00	6/7/2018	Not Rec'd	KC	2262
Ashcraft, Reymundo Employer: NCR Corporation - Phone Not Entered Patient DOB: 10/20/1968 Insurance ID#: 58714923	1428	Single	Payment	75.00	9/22/2018	Not Rec'd	KC	2387
Avatar, Clifford Employer: City Of Hope - Phone Not Entered Patient DOB: 10/11/1972 Insurance ID#: 22324455	1146	Single	Authorize	1230.00	6/6/2018	Not Rec'd	KC	2258
Barber, Donald Employer: City Of Hope Nat'l Med Ctr - Phone Not Entered Patient DOB: 8/6/1962 Insurance ID#: 0987623	1266	Single	Payment	535.00	6/6/2018	Not Rec'd	KC	2256
Bishop, Pablo Employer: Small Business Program - Phone Not Entered Patient DOB: 3/31/1970 Insurance ID#: 123654	1328	Single	Payment	73.00	6/7/2018	Not Rec'd	KC	2261
Bono, Icabod Employer: Los Angeles Dept Of WTR & POW - Phone Not Entered Patient DOB: 3/21/1996 Insurance ID#: 787878	1214	Primary	Payment	170.00	9/23/2018	Not Rec'd	KC	2399

FIRST PREV 1 of 174 NEXT LAST Cancel Modifications EXIT

Insurance Carrier Contact for Donald Barber Acc# 1266

Patient Information	Primary Subscriber Information	Secondary Subscriber Information																																				
Donald Barber 1200 Petrov Rd. Santa Clarita, CA 91387	Donald Barber 1200 Petrov Rd. Santa Clarita, CA 91387																																					
Date of Birth: 8/6/1962 Gender: Male	Date of Birth: 8/6/1962 Gender: Male	Date of Birth: Gender:																																				
Patient ID# (optional): 0987623 Student Status: Not a Student	SSN or ID#: 0987623 Employee Status: Employed	SSN or ID#: Employee Status:																																				
Relation to Primary: Self Address to Secondary: Self	Employer Name: City Of Hope Nat'l Med PPO Plan/Group Number: 292324	Employer Name: Plan/Group Number:																																				
Patient Comment:	Primary Insurance Carrier Information: Cigna Dental PPO P.O. Box 188037 Chattanooga, TN 37422	Secondary Insurance Carrier Information:																																				
Sent To: Single Sent For: Payment	Telephone: (800) 244-6224 Prefix:	Telephone: Prefix:																																				
Claim Amt: \$535.00 Claim#: 2256	Primary Carrier Comment:	Secondary Carrier Comment:																																				
Date Sent: 06/06/2018 Date Rec: --																																						
View Insurance Payments																																						
Billing Dentist or Entity: Kathryn Chambers DDS License Number: 7846 SSN or TIN: 55-1234567 NPI: 12343-56789 Provider ID: ProvID234	<table border="1"> <thead> <tr> <th>Th</th> <th>Suff</th> <th>Date</th> <th>Description</th> <th>Code</th> <th>\$Submitted</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td>6/6/2018</td> <td>Periodic Oral Evaluation</td> <td>D0120</td> <td>\$120.00</td> </tr> <tr> <td></td> <td></td> <td>6/6/2018</td> <td>Xray - Bitewing - Four Films</td> <td>D0274</td> <td>\$50.00</td> </tr> <tr> <td></td> <td></td> <td>6/6/2018</td> <td>Xray - Periapical - First Film</td> <td>D0220</td> <td>\$45.00</td> </tr> <tr> <td></td> <td></td> <td>6/6/2018</td> <td>Xray - Periapical - Each Added</td> <td>D0220</td> <td>\$20.00</td> </tr> <tr> <td></td> <td></td> <td>6/6/2018</td> <td>Xray - Periapical - Each Added</td> <td>D0220</td> <td>\$20.00</td> </tr> </tbody> </table>	Th	Suff	Date	Description	Code	\$Submitted			6/6/2018	Periodic Oral Evaluation	D0120	\$120.00			6/6/2018	Xray - Bitewing - Four Films	D0274	\$50.00			6/6/2018	Xray - Periapical - First Film	D0220	\$45.00			6/6/2018	Xray - Periapical - Each Added	D0220	\$20.00			6/6/2018	Xray - Periapical - Each Added	D0220	\$20.00	
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		6/6/2018	Xray - Periapical - Each Added	D0220	\$20.00																																	

Mark as Deleted Mark as Received EXIT

Diamond Dental Fully Integrates with Patient Communicator



Patient Communicator is a feature rich patient communication platform that enables your office to have easy, efficient, and effective communication between your practice and your patients. There are many online patient communication companies around, but only *Patient Communicator* seamlessly integrates with Diamond Dental to make it a very useful tool for your practice. When you contact them let them know you are using Diamond Dental. Here is their contact information and a summary of their features: Patient Communicator

17660 Union Turnpike, Fresh Meadows, NY 11366

Phone: (888) 512-3452

Email: sales@patientcommunicator.com

Special Integration Button on Patient Entry and Appointment Setter Screens

- Click the *Patient Communicator* button to access all the Patient Communicator information for the selected patient.
- This includes all the forms and information that is discussed below that relates to the patient.

Automated Appointment Reminders and Confirmations

- You set the parameters for all your outgoing messages, the number of attempts and how many days before the appointment date, including the day of the appointment.
- Appointment Reminders are automatic. Once it is set up, it does all the work.
- Confirmations are updated directly into your scheduler.
- Connect with patients the way they want: text, email, or voice.
- Patients can confirm appointments with one click.
- Day-of reminders decrease no-shows up to 70%.

Online Scheduler

- Patients can schedule real appointments 24/7.
- New and existing patients can easily schedule appointments online 24/7.
- Define the exact parameters of the appointment slots that are offered for online scheduling.
- Online bookings are updated directly into your scheduler!
- Patients can "Wait List" themselves for preferred appointments.
- The "Blacklist" blocks chronic cancellers from scheduling online. ***Recall Wizard***
- Set your practice's recall preferences once and then let it go!
- Recall messages are sent out automatically, every day.
- Patients can schedule online with a link from their recall message.
- Recall messages are sent based on the last recall appointment date.

Patient Forms

- Access your patients' forms directly from Diamond Dental!
- Customized forms for your practice are available.
- Make patient check-in efficient for your staff and convenient for your patients.
- Patients can complete and digitally sign their registration, medical history, and insurance forms.
- Create customized consent forms that patients can sign anywhere in the office.
- New patients can complete their forms securely from the comfort of their own home.
- Reduce data entry time with forms that are saved directly into Diamond Dental.

TrueText

- Patients can finally communicate with your practice like they do with their friends and family.
- Unlimited texting with your patients.
- Desktop notifications for incoming texts.
- Text in multiple languages.
- Text messages are saved and archived.

Curbside Check-In

- Make checking in easy and convenient even during these difficult times.
- Patients can text the front desk to inform them of their arrival.
- Registration forms can be filled out and submitted while waiting in the car.
- Patients can enter the practice precisely when their appointment is to begin.

Treatment Plans

- Present your patients with treatment plans and obtain their consent in a simple and convenient way.
- Forms are clear and easy for patients to understand.
- Treatment plans are pulled directly from your Diamond Dental program.
- Patients can digitally sign on the spot.

ClearCall

- Make incoming calls more productive and deliver a truly personalized experience with a smart caller ID.
- Identify unscheduled treatments and recommend them on the call.
- Remind patients of their unpaid balances and collect.
- Schedule patients or their family members for their recall appointments.
- All the patient's information is displayed on one screen at just the right time. ***iPhone and***

Android App

- Access your Patient Communicator from anywhere with the smartphone app.
- See your upcoming schedule for the day and reach out to anyone who has not confirmed.
- Communicate with your patients with your mobile phone using your practice's phone number.
- Send last-minute emergency notifications to patients without missing a beat. ***Marketing***
- You will have access to Email Templates.
- Create custom marketing templates for new campaigns.
- A full template library is uploaded to your account for use with any new campaign.
- Patient Communicator's design team is available to help with special template requests.
- You can have customized headers on every message with your practice logo and contact details.
- Social Media and Reputation Management.

Automate Just About Everything

- Connect to patients effectively without tying up your staff.
- Send emergency closure messages from the comfort of home.
- Communicate essential pre-op and post op instructions.
- Welcome new patients to your practice.
- Tell your patients about promotions or ask them to refer a friend.